

The Cruise Hunters Promise

At The Cruise Hunters, we truly value our clients, and we believe they shouldn't have to pay any more for their cruise vacations than they have to. That's why The Cruise Hunters is proud to offer The Cruise Hunters Promise as a standard service to our clients.

Like airfares, sometimes cruise prices fluctuate. Nothing is more irritating than seeing something you bought drop in price. It irritates us, too. However, we stand behind our promise to bring you the best cruise deals and discounts, and that includes discounts made available after the reservation has been made.

We'll regularly monitor your cruise booking for any price changes, and if it drops, we'll work with the cruise lines to get an adjustment or refund for you. Other travel agencies only give you 24-48 hours after your initial booking to make a claim for a price adjustment, but not The Cruise Hunters. We'll make your adjustment for as long as the cruise lines will let us within their fare rules.

We do have a few things you should keep in mind about The Cruise Hunters Promise.

1. The Cruise Hunters Promise applies to clients who booked their cruises with us. If you booked your cruise with another agency, we may still be able to get you an adjustment if your cruise is not yet paid in full. [Contact us](#), and we'll help you get the adjustment.
2. The Cruise Hunters will verify the lower price's availability with the cruise lines, and if it will save you money, we'll make the adjustment. If it won't, we'll contact you and let you know why the adjustment can't be made.
3. The lower price must be for the exact same cruise line, sailing and category for an adjustment to be made, however if a lower price is available for a better category, we will contact you to make sure the change is okay.
4. In order to book the adjusted cruise price, you must be eligible for that rate. For instance, if the promotion only applies to new bookings, then the adjustment will not apply. Don't worry. We'll still try.
5. If the cruise line will assess a penalty or fee to make the change, we will not make the change unless it saves you money.
6. Sometimes making changes may cause a promotion you were originally booked under to no longer apply. For instance, if you were to lose an onboard credit by taking a price adjustment, we will contact you to authorize any changes.
7. Some cruise lines may not allow adjustments after a certain date in relation to your booking. Again, we'll still ask to see what they can do for you, but keep in mind that the cruise lines do have policies and procedures in place for each booking that may prevent a price adjustment. Regardless, we'll find a way to make it right.

If you have any questions about The Cruise Hunters Promise, please don't hesitate to [contact us](#). We want to ensure you pay as little as possible for your cruise!